



Mr R Turton
Absolute Electrical ISC Ltd
Willow Cottage
Ascot
SL5 7AQ

28 May 2009

Dear Robert,

Testimonial to Robert Turton of Absolute Electrical ISC Ltd

I would like to say how pleased I was with the service that Absolute Electrical provided concerning their work on my kitchen lights. Despite being busy, Robert turned up within a couple of days. With some companies you have to wait weeks for someone to turn up.

The task was to connect up some low voltage lights in an alcove in my kitchen. This job was complicated by the fact that I had already started to install the lights, so he had to sort out my bodge job before continuing.

Robert arrived with an assistant, and they started by checking the integrity of the existing lighting circuit. Tests revealed that at some point in the house, the live and neutral wires had been crossed over, meaning that the neutral wire was also live. I refrained from telling them about my previous attempts to install my own lights in the bedroom.

Robert still has one other job to do. The other day, a picture fell off the wall, and on to a power socket, shearing off the faceplate. Robert has kindly arranged to call round after today's meeting to replace the socket before we all die of electricity poisoning.

I still have to receive the invoice, but the quote I was given seemed very reasonable, seeing they had two engineers on site for most of the morning.

I recommend Absolute Electrical to anyone who has an electrical problem, particularly if it is of an unusual nature.

Thank you,

A handwritten signature in blue ink that reads 'Malcolm Kinross'.

Malcolm Kinross