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To whom it may concern

I recently asked Elizabeth for a price for T-Shirts, embroidered on the front and printed on the back.

Nice and simply, or so I thought, but Elizabeth took over sorting fonts, colours etc and making suggestions based on cost effectiveness, quality and appearance.

After sending various e-mails with attachments depicting how they would look, we agreed on her recommendation.....which I knew we would.

Job done....or so I thought.

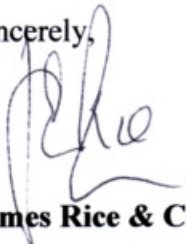
Next day she phoned me and asked me to increase my order by 20%, a shrewd businesswoman I thought but it was actually to enable the unit price to be reduced.

That was the extra mile, thought for the customer and putting their interests 1<sup>st</sup>.

The order was promptly processed and I am extremely pleased with quality and layout of the T-Shirts.

I have no hesitation in recommending Connect Two Promotions Ltd for their corporate clothing requirements.

Sincerely,

A handwritten signature in black ink, appearing to be 'JR', written over a faint dotted line.

**James Rice & Company Ltd.**