



Stephen Hardy

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Hi Richard,

6th December 2010

Re : Vehicle Repair

Just a quick note to follow up on the recent work your team have done on my car after having a run in with a Polish truck driver on the M1.

Being extremely busy at the moment and meeting new Clients to see if I can help save them money on their utility bills, it is extremely important to me to have the full use of my car and have minimum time off the road.

Firstly thanks to your great Customer Care team at Newman's who from my first contact handled everything with my insurance company and kept me up to date on a regular basis with the latest news.

The actual repair, replacing most of one side of the car, was done in 5 days during which time I had the use of a free courtesy car and my daily business was not interrupted in anyway. On collection the actual work done by the team was outstanding, the car looked like new!

I will without question be recommending your services to other people I know, not just bodywork but anything else to do with cars too!

Great job done by the whole Newman's team!

Kind regards,

Stephen Hardy
Independent Distributor