



**IAN  
RUDGEWICK-BROWN**  
Photographer

**Robert Turton  
Absolute Electrical Ltd  
Willow Cottage  
Upper Vilage Road  
Ascot, Berkshire  
SL5 7AQ**

**Thursday, December 9, 2010**

To whom it may concern,

**Ref: electrical work carried out at 39 Lawn Close, Datchet.**

I would like to express my gratitude and inform others of the excellent work carried out today by Mr Robert Turton of Absolute Electrical Ltd.

We are in the process of converting our garage into a children's playroom and I was informed by my builder that a electrical breaker would have to be moved to a new location ASAP so as not to delay the rest of the work taking place.

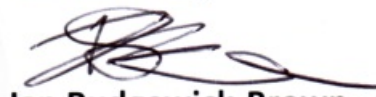
I telephoned Robert immediately at 8.30am and expected to be told that I would have to wait to the following week at least. However understanding the importance of not holding up the work he very kindly agreed to squeeze me into his already fully booked diary.

In just a few hours later he turned up and quickly isolate the wiring and moved it to its new position, but was not able to fully rewire it as his other clients expected him. I thanked him for coming out at such short notice and explained that the circuit was actually to my office and would mean I would not be able to carry out any work to his return. On hearing this Robert told me not to worry and that he would return at 6.30pm after he had finished with his other clients and get me connected again, which he did.

Considering this was not a large profitable job, Robert's attitude was how could I help rescue the situation as quickly as possible with the least amount of fuss in a proficient way.

This excellent professional attitude is unfortunately becoming a rare commodity in various trades and for that reason I wholly recommend you to use the services of Robert Turton of Absolute Electrical for any work. He can be summed up in three words: **Punctual, Professional and polite.**

Yours Sincerely,



**Ian Rudgewick-Brown**

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